

**Survey Proforma**  
**please complete and return by 12 noon Tuesday 29<sup>th</sup> January**

Please note that we have **not made a final decision** on the rent increase, therefore, if you have any comments or views **please let us know by 12 noon Tuesday 29<sup>th</sup> January**. We welcome your opinion; you can let us know what you think by:

- **Completing this survey form**
- **Taking part in our Telephone Survey**
- **Emailing your comments to [general@easthallpark.org.uk](mailto:general@easthallpark.org.uk)**
- **Tweet us: @EasthallPark**
- **Comment on our Facebook page**
- **Respond to our text messages**
- **Come to our offices on the 17<sup>th</sup> January between 5 and 7pm**
- **Make an appointment with us to let us know what you think**

All returns (with name & address completed) will be entered into our free prize draw for £50.

Please choose one rent increase from the following options:  
 (please tick one)

Options	% Increase	Please Tick
Option 1	<b>3.3%</b>	
Option 2	<b>3.5%</b>	
Option 3	<b>4.0%</b>	

Do you think this increase represents good value for money?  
 (please tick one)

Yes	No	Do not Know

How do you think our rents compare with other areas in Easterhouse?  
 (please tick one)

Lower	Higher	Much the Same	Do not Know

**EASTHALL PARK HOUSING CO-OPERATIVE LTD**

Glenburn Centre, 6 Glenburnie Place, Easthall, Glasgow G34 9AN

TEL: 0141 781 2277 FAX: 0141 773 1958 E-MAIL: [enquiries@easthallpark.org.uk](mailto:enquiries@easthallpark.org.uk)

WEB: [www.easthallpark.org.uk](http://www.easthallpark.org.uk)



**On what should we be spending your rent money?**

(Please tick all that apply, if you wish to mark your order of preference mark with 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup> etc.)

	Yes	No	Do not Know
Day to Day Repairs			
Improvements			
Welfare Rights Service			
Bursary Awards			
Adapting Properties for Elderly or Infirm			
Dealing with People not Paying their Rent			
Telling Residents more about what we are doing			
Grass Cutting Service for Elderly or Infirm			
Doing more with anti-social behaviour			
Supporting Community Activities in the Glenburn Centre			
	Yes	No	Do not Know
Supporting Employment or Training Initiatives			
Providing Crisis Loans for those affected by Welfare Changes			
Energy Improvements			
Building more Homes			

**Is there anything else that you would like the Co-operative to use your rent money for?** If yes please state what:



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A REGISTERED SOCIETY UNDER THE CO-OPERATIVE AND COMMUNITY BENEFIT SOCIETIES ACT 2014: NO 2409R(S) AND WITH THE SCOTTISH HOUSING REGULATOR: HAC238

If the Co-operative was to undertake any additional improvements or service improvements would you be willing to pay more for these?  
 (Please indicate one choice)

Yes

No

If yes please state what:

How do you normally pay your rent?

	Yes	No	Comments
Direct Debit			
Standing Order			
Housing Benefit			
Allpay			
Other (please state)			

What Improvement(s) would you like to see in your home within the next three years?

	Yes	No	Not Required
New Kitchen			
New Boiler			
New Bathroom Suite			
New Double Glazing			
Other (please state)			
Where do you live? Street or phase is sufficient			

**Your name and address is not required for this survey, however if you supply your details, you will be entered into our free prize draw of £50.**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Thank you for completing this survey, your views are really important to allow us to make our decision on the rent increase. Please return your form to Easthall Park offices by 12 noon Tuesday 29th January 2019.



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